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भारत सरकार
केन्द्रीय मनश्चिकित्सा संस्थान
कांके, राँची-834006, झारखंड, भारत
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No. Dir/308

Dated: 11/5/2020

OFFICE ORDER

In pursuance of letter no. F. 1-1/2020(Secy) dated- 10.05.2020 of University Grants Commission, New Delhi, a Grievance Redressal Cell is hereby constituted for handling grievances of the students related to examinations and other academic activities of the Institute arising due to COVID-19 pandemic. The committee comprises the following officers -

1. Dr. N. Goyal, Associate Professor of Psychiatry
2. Dr. Neha Sayeed , Associate Prof. of Clinical Psychology
3. Dr. Dipanjan Bhattacharjee , Associate Professor of PSW


14.5.2020

(Prof. D.Ram)
Director

Copy to :-

1. Dr. N. Goyal, Associate Professor of Psychiatry
2. Dr. Neha Sayeed , Associate Prof. of Clinical Psychology
3. Dr. Dipanjan Bhattacharjee , Associate Professor of PSW
4. All Notice Boards.



UNIVERSITY GRANTS COMMISSION
BAHADURSHAH ZAFAR MARG
NEW DELHI-110 002

10th May, 2020

No.F.1-1/2020(Secy)

PUBLIC NOTICE

REDRESSAL OF GRIEVANCES RELATED TO COVID-19 PANDEMIC

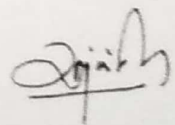
The UGC has issued Guidelines on Examinations and Academic Calendar in view of COVID-19 Pandemic on 29th April, 2020. Accordingly, all universities have been advised to plan their academic activities keeping in view the safety and interest of all stakeholders, giving highest priority to the health of all concerned, while adopting and implementing the Guidelines.

Universities have also been requested to establish a Cell for handling grievances of the students related to examinations and other academic activities arising due to this pandemic and notify the same to the students.

Further, the UGC has undertaken the following steps to monitor the queries, grievances, and other academic matters of students, teachers, and institutions, arising due to COVID-19 pandemic:

1. A dedicated Help Line Number: 011-23236374 has been set up.
2. An email address: covid19help.ugc@gmail.com has been created.
3. Students can also lodge their grievances on the existing Online Students Grievance Redressal Portal of UGC at https://www.ugc.ac.in/grievance/student_reg.aspx
4. A Task Force has been constituted at UGC to monitor concerns/ grievances of students, teachers, and institutions, and redress them accordingly.

All the Universities and colleges are requested to upload a copy of this public notice on their official websites and also share it with the teaching and student community via e-mail and other digital media.


(Prof. Rajnish Jain)
Secretary